

Policy Ref:
Student #010



Parent Code of Conduct

Statutory?	No
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Approved By	Headteacher
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Policy Statement

As Wiveliscombe Primary School has direct management of the Paddocks Nursery & Pre-School, where "school" is used in the policy below, this can be substituted for "Nursery" for Paddocks staff.

Purpose and scope

At Wiveliscombe Primary School and The Paddocks Nursery & Pre-School, we believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct), pupils (through our behaviour policy) and Parents (through our Home School Partnership).

This code of conduct policy aims to help the school/nursery work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school/nursery
- Work together with staff in the best interests of our pupils
- Treat all members of the school/nursery community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of staff to help resolve any issues of concern

Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school/nursery operations (including events on the grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school/nursery community
- Sending abusive messages to another member of the school/nursery community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school/nursery, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child while on school/nursery premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention

- Smoking or drinking alcohol on the school/nursery premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school/nursery premises (other than guide dogs)

Breaching the code of conduct

If the school/nursery suspects, or becomes aware, that a parent has breached the code of conduct, the setting will gather information from those involved. Depending on the nature of the incident, the school/nursery may then:

- Send a warning letter to the parent
- Invite the parent in to school to meet with the Headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from the local authority's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school/nursery site either temporarily or permanently
- The Paddocks Nursery & Pre-School may also, after seeking advice from the Local Authority, take the decision to cease providing childcare.

The school/nursery will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the Headteacher, who will consult the chair of governors before banning a parent from the school/nursery site.